



# Text "Register" to

717-788-4827



## Text2Give Frequently Asked Questions

### What is Text2Give?

Text2Give makes it easy to give to Five Forks Brethren in Christ Church by simply texting an amount to our Text2Give phone number: (717) 788-4827. Register your cell phone and the account you want to draw funds from, and you are ready to go!

### How do I register for Text2Give?

Registration requires the use of a browser, either on your phone or other internet-enabled device. In both cases, you will need to have access to your cell phone. To use your phone to register, text **REGISTER** to (717) 788-4827. We will respond by text with a link you can use to register using your phone's browser. To use a browser on a device other than your phone, [click here](#) and follow the instructions to verify your phone number and register. You will receive confirmation by text and email that your registration was successfully completed. We recommend saving (717) 788-4827 to your contacts for easy reference.

### How do I give a donation using Text2Give?

Once you have registered, simply text an amount up to \$1,000.00 (e.g. "\$75" or "27.50") to (717) 788-4827. You will receive confirmation by text and email that your request has been accepted. Your account will be charged/debited in two business days.

### How can I update my registration?

Text **UPDATE** to (717) 788-4827. We will text you a link in response. To use a browser on a device other than your phone, [click here](#) and follow the instructions to verify your phone number and update your registration. If you wish to cancel your registration, text **REMOVE** to our number. Someone will contact you when it has been deactivated.

### How can I request the cancellation of a transaction or have all or part of a donation refunded?

Text **REFUND** or **VOID** to (717) 788-4827. You will receive a text confirming that we have received your request. Someone will contact you to verify the transaction(s) you wish to have refunded.

### Are there any additional charges associated with using Text2Give?

No, but, "Message and data rates may apply." What does this mean? Well, when we text you and you text us, it costs the same as if you are texting with a friend. Otherwise, there is no additional cost for the use of our Text2Give service!

Contact the church office at 717-762-2991 or [office@fbic.org](mailto:office@fbic.org) if you need assistance.